

General Terms and Conditions of Use of the Site

Attention

We are Eredia Italia xxi sl e www.marafatto.com It's our website: welcome!

To use this site, you must be at least 13 years old. If you are not, please leave this site immediately—we'll be waiting for you when you're older!

This document is important because it defines the rules between us and those like you who use our site (→user): read carefully!

By accessing this site, you agree to the following terms and conditions. If you do not agree to all the terms and conditions on this page, do not continue to use it. www.marafatto.com

If you continue, a binding contract for the use of the site is concluded between us.

Contacts

For questions, clarifications, or to contact us, please email us at:

info@marafatto.com www.marafatto.com

Object

This site allows you to learn who we are, what we do, and get in touch with us.

Furthermore, on our site you can also take advantage of other services:

- WORK WITH US: to manage job applications, including sending us your CV
- RESERVED AREA: to use the reserved area
- BOOKING: appointment bookings
- NEWSLETTER: to subscribe to our newsletter

Modification of the Terms and Conditions of Use

We may modify or simply update, in whole or in part, these general terms and conditions of use at any time.

As a user of our site, it is your responsibility to regularly review the most current version of this document.

Changes and updates to the Terms of Use will be binding as soon as they are published on the website in this section. Your continued use of the site after the changes are posted will constitute acceptance of the changes.

Use of the site and user responsibility

As a user of our site, you must use it lawfully, in compliance with the laws and these rules: you may not use it for any illegal, defamatory, threatening, harassing, fraudulent purposes or in violation of the rights of third parties!

Furthermore, you must not violate or attempt to violate the security of our site; you must not attempt to gain unauthorized access; you must not interfere with the operation of the site; and you must not distribute viruses or other malicious code.

We may allow you to upload and download content from our site. You must guarantee that you have all necessary rights to upload or download the content and that it does not violate the rights of third parties. However, we may remove any uploaded content that violates these rules or that we deem inappropriate.

Examples of things you may NOT do on our site (or through our site):

- use this site if you are not eligible to do so
- to defame, threaten, intimidate, abuse anyone
- pretend to be someone other than who you are or act anonymously



mask your messages or content you upload or share
promote dangerous or illegal activities
spamming, phishing, fraud
spread malware or viruses or engage in other activities that are unlawful, inappropriate, or likely to put yourself, us, or others at risk
simulate and attempt cyber attacks to test the vulnerability of this site
violate or attempt to violate the confidentiality of any information held on our site (or through our site)
disseminate defamatory, obscene, unlawful, illegitimate or inappropriate content
promote discrimination, racism, pornography, hatred, or violence
spreading fake news and advertising illegally
violate intellectual property laws and the rights of third parties in general (e.g. by disseminating personal data or trade secrets)

Intellectual property

This site and all its contents (such as text, graphics, logos, images, videos, sounds, icons, software, etc.) are ours or those who have granted us permission to use them and are protected by intellectual property laws.

We do our best to comply with these regulations, but if you encounter any issues, please contact us—we'd appreciate it!

Reproduction (in whole or in part and in any form) of the site and its contents is prohibited without our prior written permission.

As a user of the site, you are only authorized to view the site and its contents by using the available services.

Reserved area

As a user of our site, you will have the opportunity to register to take advantage of the services made available in the reserved area.

During registration, you must provide the requested information and data completely and truthfully. Opening accounts using automated means (such as bots) is not permitted.

Your login details are important, strictly personal, and confidential: use a strong password and don't share it with anyone!

As a user of our site, you are solely responsible for the use of your account and the login details relating to it and you must undertake not to disclose them and to do everything possible to keep them secret.

To close your account, follow the instructions on the website or contact us.

If you violate these general conditions of use or if you use the site and its services in an illicit or incorrect manner, we may suspend or cancel access to your reserved area: this will not give you the right to any compensation, refund or compensation.

Social media policy

In our business, we use some social media (such as Instagram, LinkedIn or Facebook) and/or instant messaging services (such as WhatsApp, Telegram or Messenger).

Through our social media profiles and instant messaging services, we can share and repost content and messages, including those posted by third parties.

Any comments under our posts and posts by users who mention us represent the opinion of individuals and not ours: we cannot be held responsible for what is published by third parties.

Connections given or received (think followers), comments, or "likes" do not imply that we share the views of the users concerned or that we approve of all the content they publish.

Users who interact with our social channels must respect some simple but important rules:

- express one's opinion with education, correctness, respect and using appropriate language
- No insults, vulgarity, offenses, threats, and, in general, violent or defamatory attitudes and behavior (remember that everyone is responsible for the content they publish and the opinions they express, even from a legal standpoint!)
- only content and comments relevant to our business (on topic)
- Anyone presenting data, news or opinions on specific facts or topics must propose well-founded and non-pretentious arguments and cite reliable and verifiable sources
- Published content must always respect people's privacy. References to facts or details that have no public relevance and that could harm the privacy of third parties must be avoided in any case.
- No form of advertising, spam or promotion of private interests or legal or illegal activities is permitted.
- Content that violates copyright or the unauthorized use of trademarks is not permitted.

In any case, we will do our best to remove texts and other content that:

- use inappropriate language and/or a threatening, violent, vulgar or offensive tone
- contain illegal content or content that incites illicit or illegal activities
- have the purpose of unauthorized promotion of products and services
- directly or indirectly disclose personal data and information or that in any way may damage the privacy or reputation of the interested parties
- report, directly or indirectly, information relating to minors
- have discriminatory content based on gender, race, ethnicity, language, religious belief, political opinion, sexual orientation, age, personal and social conditions, health
- have spamming purposes
- violate copyright or misuse a trademark
- they do not appear consistent with our activity and with the communication content of our social profiles (off topic).

In case of violation of these rules, we reserve the right to ban or block the user and, in more serious cases, to report the user to the platform managers and, if necessary, to the authorities.

Third-party resources

Through our site, you may access resources from other parties: think, for example, of the buttons that allow you to share content directly on social media or those that lead to portals for managing reservations.

We have no control over these third-party resources: every issue is handled directly by the resource provider (as well as by law). Check the legal and privacy documentation provided by the service provider!

In any case, if you have any questions or requests, contact us—we'd be happy to hear from you!

Anti-scraping clause

To the extent permitted by law, access to this site by automated means (such as robots, botnets, or scraping tools) is not permitted, and the use of any web scraping techniques is prohibited.

Eredia Italia xxi sl Limitations of Liability

We take the utmost care and maintain the site and its contents, but please note: we assume no responsibility for the accuracy, completeness, or timeliness of the data, information, or materials provided on the site.

Therefore, we cannot be held responsible: for any errors or omissions resulting from the use of the data, information, and materials on the site; nor for any damages, direct or indirect, resulting from the use of the data, information, and materials on the site or resulting from the inability to use them.

Furthermore, we cannot be held responsible for any damages resulting from the (partial or total) impossibility to use the site, if this is due to a malfunction of the electronic means of communication for reasons beyond our control or in any case to other events not attributable to us.

Such as: malfunctioning of servers and other electronic devices, even those not integral to the Internet; malfunctioning of installed software; viruses and cyber attacks; strikes; social or natural events.

Applicable law and exclusive jurisdiction

This contract and the resulting relationships are governed by Spanish law. In all cases where the consumer jurisdiction does not apply, any disputes arising from the use of this site will be submitted to the exclusive jurisdiction of the courts of the place where our registered office is located at the time the dispute arises.

Privacy

We process your personal data as a user of our website in compliance with the GDPR, as specifically stated in our Privacy Policy.

Versions

These terms and conditions were drawn up on 23/10/2025